



ABN: 81 279 491 855

Email: [accounts@auzzie.biz](mailto:accounts@auzzie.biz)  
 PO Box 267, Lithgow. NSW 2790 Australia  
 Ph: +61 (02) 6353 1242  
 Fax: +61 (02) 6353 1257  
 Mobile: 0408 11 44 72

**DebWeb & Auzzie.Biz Domain Services - WEB HOSTING CONFIRMATION TO PROCEED:**  
 Please complete your details, print, sign and post or fax to: 61 2 6353 1257

TITLE:		NAME:		SURNAME:	
BUSINESS NAME:					
POSTAL ADDRESS:					
TOWN:		STATE:		POSTCODE:	
PHONE:		FAX:		EMAIL:	

**WEB HOSTING FEES:** (Please indicate with a  the service/s you require)

WEB HOSTING – payable in advance, (All rates are inclusive of GST)	Price	<input checked="" type="checkbox"/>
<b>Economy Package</b>		
<ul style="list-style-type: none"> <li>Private FTP account for uploading and web site management</li> <li>Server-side includes</li> <li>Access restriction (password protected directories)</li> <li>Detailed daily statistics summarizing account usage.</li> <li>Bundled CGI utilities - No CGI programming experience required, Counters , Form processors</li> <li>110 MB space **</li> <li>Personalized Email account - Email &amp; alias forwarding , Choice of existing domain or new domain</li> <li>Choice of existing domain <b>info.au, edu.au, org.au</b> or new domain* <b>info.au, edu.au, org.au</b> or third level domain**** eg: <b>yourname.auzzie.biz, yourbusiness.auzzie.biz.</b></li> </ul>	Setup Fee \$16.50 (waived if paying 12 months hosting in advance) \$16.50 per month or \$198 per year	<input type="checkbox"/>
<b>Standard Package</b>		
<ul style="list-style-type: none"> <li>Private FTP account for uploading and web site management</li> <li>Server-side includes</li> <li>Access restriction (password protected directories)</li> <li>Detailed daily statistics summarizing account usage.</li> <li>Bundled CGI utilities - No CGI programming experience required, Counters, Form processors</li> <li>300 MB space **</li> <li>Personalized Email account - Email &amp; alias forwarding, Choice of existing domain or new domain</li> <li>Choice of existing domain or new domain *</li> </ul>	Setup Fee \$22.00 (waived if paying 12 months hosting in advance) \$22 per month or \$264 per year	<input type="checkbox"/>
<b>Enhanced Package</b>		
Includes all of the <b>Standard Package</b> features above plus: <ul style="list-style-type: none"> <li>Choice of existing domain or <b>new domain</b> *</li> <li>Web Space (1000 MB) **</li> <li>POP3 email accounts - up to 10</li> <li>SSL (secure) server ***</li> <li>Private CGI-BIN</li> <li>MySQL Database/PHP</li> </ul>	Setup Fee \$42.00 (waived if paying 12 months hosting in advance) \$42 per month or \$504 per year	<input type="checkbox"/>
<ul style="list-style-type: none"> <li>New domains are subject to a <b>domain registration fee</b>, billed separately by <b>Auzzie.Biz Domain Services</b>.</li> <li>** Policies prohibit certain types of sites. Please consult <b>policies</b> under <b>Terms &amp; Conditions</b>. Additional disk space billed at \$2.00/10MB block/month.</li> <li>*** SSL (secure) server requires the purchase of an <b>SSL Certificate</b> for your domain</li> <li>**** Third level domain eg: <b>yourname.auzzie.biz</b> does not require domain name registration and is FREE with the Economy Package.</li> </ul>		

**Forms of payment:**

We currently accept credit cards (Visa, MasterCard), AU\$ direct deposit or AU\$ cheque. Credit card payments can be made on our shopping cart through secure servers PayPal and will be processed in AU\$.

**Paying by:** cash  cheque/ money order  Direct Deposit  Credit Card  **AMOUNT: \$** \_\_\_\_\_

<b>Credit Card:</b>	Visa <input type="checkbox"/> Mastercard <input type="checkbox"/>	<b>Name on Card:</b>	
<b>Card Number:</b>	□□□□-□□□□-□□□□-□□□□	<b>Expiry Date: MM/YY</b>	□□ / □□
<b>CSV:</b>	□□□	Card Verification Code - 3-digit number printed on the back of your card. It appears after the account number or last 4-digits of your account number, in the signature panel	

**CONFIRMATION TO PROCEED:**

I have read and agree to the Terms & Conditions. Signature: \_\_\_\_\_ Date: \_\_\_/\_\_\_/\_\_\_



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## Domain Name Products Pricing

(Please indicate with a  the domain products you require)

Domain Name Registration	Price \$AU (per domain)	<input checked="" type="checkbox"/>
.com.au .net.au	\$69 / 2 years	<input type="checkbox"/>
.id.au	\$49 / 2 years	<input type="checkbox"/>
.org.au	\$39 / 2 years	<input type="checkbox"/>
.asn.au	\$39 / 2 years	<input type="checkbox"/>
.com .net .org .biz .info	\$24.95 / 1 year	<input type="checkbox"/>

Added Services	Price	<input checked="" type="checkbox"/>
Domain Parking	FREE	<input type="checkbox"/>
URL Forwarding	FREE	<input checked="" type="checkbox"/>
DNS Hosting	FREE	<input type="checkbox"/>

### Domain Name/s Requested

Domain Name eg: yourbusinessname	Extension eg: .com.au, .com etc...	Cost \$
	TOTAL \$ AMOUNT:	\$ .00

All pricing is inclusive of GST and is in Australian Dollars.



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**DEBWEB & AUZZIE.BIZ DOMAIN SERVICES - DOMAIN NAME REGISTRATION REQUEST**

The following details are required (please print):

Given Name(s) :	Surname:
Organisation Name:	
Position (eg. Technical Manager):	

**POSTAL INFORMATION:**

Street Name and Number or PO Box Number:		
City or Suburb:	STATE:	Postcode (zip etc.)
COUNTRY:		

**CONTACT INFORMATION:**

Phone No:	Fax No:	E-mail address:
The domain name/s requested:		

**COM.AU Australian Domain Registration details required.**

**THE ORGANISATION REQUESTING THE REGISTRATION:**

Name of Company ABN Legal Name / ABN Trading Name :
Organization Postal Address:
Australian Company Number (ACN/ABN) of the Organization:

If the domain name being sort represents a registered business name, or if no ACN exists for the Organization, please provide:

The full Registered Business Name:
The Business Registration Number:
State of Business Registration:
Type of business: eg: Company, Pty Ltd, Partnership, Sole Trader, Incorporated Association etc.

**Paying by:** cash  cheque/ money order  Direct Deposit  Credit Card  **AMOUNT: \$** \_\_\_\_\_

<b>Credit Card:</b>	Visa <input type="checkbox"/> Mastercard <input type="checkbox"/>	<b>Name on Card:</b>	
<b>Card Number:</b>	□□□□-□□□□-□□□□-□□□□	<b>Expiry Date:</b> MM/ YY	□□ / □□
<b>CSV:</b>	□□□	Card Verification Code - 3-digit number printed on the back of your card. It appears after the account number or last 4-digits of your account number, in the signature panel	

I hereby authorise DebWeb & AUZZIE.BIZ Domain Services (or AUZZIE.BIZ Domain Service’s Representative) to negotiate the registration of the domain name on my behalf. I understand that it is not guaranteed that the domain name requested will be available and that a similar name may need to be negotiated. The account for the Domain Name Registration will be sent to you via email, you agree to pay this when it arrives.

I have read and agree to the Terms & Conditions

<b>Signed:</b>	<b>Date:</b>
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## DebWeb & AUZZIE.BIZ Domain Services

### TERMS & CONDITIONS

#### Web Hosting Policies:

##### Hosting Policies

All of our accounts are bound by our policies. Violation of these policies will result in warnings, account suspension, account termination, and/or legal action, depending on the severity of the violation.

##### Lawful use

Customers may not use our facilities and capabilities to conduct, or solicit the performance of, any illegal activity, or to conduct any other activity which infringes on the rights of us or any third party.

##### Inappropriate material

Our accounts may not host or handle material that contains nudity, pornography, adult material, obscenity, discriminatory/hate propaganda, "warez", hacking-related material, material which promotes the illegal distribution of software, or any material that results in reasonable complaints from other customers or third parties.

##### Intellectual property rights

Customers may not upload or transmit any message, data, image or program that would violate the property rights of others. This includes the unauthorized transmission of copyrighted text, images, music, programs, or trade secrets or other confidential proprietary information, trademarks, service marks or trade names used in an infringing manner.

Customers may not upload or transmit any information which is libellous or defamatory, or which violates or infringes on any right of privacy of any person.

##### Interference with service

There shall be no attempt to gain unauthorized access to our systems or accounts, disrupt service or network connectivity, misuse our facilities, or create fraudulent accounts.

##### Viruses

In the event that any virus or destructive element is found or furnished with any content, the customer will use their best efforts upon learning that such situation exists, to immediately eliminate the virus or destructive element. Customer will notify us as to the existence of any such virus or destructive element immediately upon discovery thereof, and we will have the right to take any steps we deem necessary to eliminate the virus or destructive element and to be reimbursed by the customer for its costs relating to any such commercially reasonable steps.

##### "Junk email" (SPAM, flames, and mail-bombs)

Our servers and our hosted domains may not be the source, intermediary, or destination address involved in the transmission of junk email, nor will they be listed in any junk email message. The use of our servers to send or relay junk email is prohibited.

We define "junk email" to be a mass unsolicited message in any medium. Violation will result in immediate termination of all services without refund. Fines and legal action may be imposed. Any customer who is repeatedly flamed/mail-bombed or attracts such behaviour will be asked to leave.

Our mailing list services are provided for use as discussion forums only, and may not be used to distribute unsolicited email. All users on a list must have personally subscribed to that list.

##### Sub hosting

Our services are provided for end users only. No sub hosting or resale of any services, for fee or for free, is permitted without the express consent of us.

##### Resource usage

We do not meter or explicitly limit site traffic (bandwidth). Bandwidth is not billed, but is drawn from a common pool shared by all accounts. Accounts using more than 10GB per month may be subject to certain restrictions.

CGI, SSI, PHP, database services, and other CPU-intensive features utilize server CPU-time which is drawn from a common pool shared by all users on a particular system. Any site which monopolizes the CPU, causes disruption of service, or negatively impacts server performance will not be allowed. We reserve the right to immediately terminate any harmful CGI process.

Email accounts may not be used for permanent storage. Read mail (left on the server) is subject to removal after 30 days.

Any account which, due to extraordinary resource utilization, negatively impacts other customers will be required to reduce resource utilization, or move to a dedicated server environment.

**Customer privacy**

We respect the privacy of its customers, and will not sell or trade the names and addresses of its customers. We do not require customers to be listed in a customer directory. We reserve the right to provide contact information upon request in matters relating to potential legal action, flagrant abuses, as required by law, or when appropriate contact information can not be found on the customer's website.

**Criminal prosecution**

There are numerous federal, state and international laws regulating the use of the Internet. We will not hesitate to initiate criminal prosecution and/or cooperate with government agencies relating to abuse of our services or systems.

**Refusal of service**

We reserve the right to refuse service to anyone at its sole discretion.

**Promotional services and prices**

We may cancel specials or promotions at any time for any reason. Prices are subject to change at any time, and prices are only guaranteed for the initial period of prepayment.

**Billing, cancellation and overdue accounts**

Please see our Billing Policies

**Billing Policies****Forms of payment**

We currently accept credit cards (Visa, MasterCard), AU\$ direct deposit or AU\$ cheque. Credit card payments are made on our shopping cart through secure server PayPal and processed in AU\$.

**Billing period**

Accounts are billed monthly (credit card only). Payment is due on the date of each anniversary of the payment period. Credit cards are charged automatically on the anniversary date of the payment period unless we receive written or explicit instructions indicating otherwise.

**Invoicing**

Customers will be invoiced via email. Those paying by credit card are invoiced 1 day before payment is automatically charged.

Customers needing a printed invoice please contact us. Monthly invoicing by mail is available for an additional fee.

**Charge backs**

If a chargeback is submitted against a credit card used to purchase service, the account(s) in question will be suspended immediately. There is a AU\$25 processing fee to re-activate.

**Overdue accounts**

Accounts that are 14 days overdue will receive a reminder email. If payment, in full, is not received within 7 days of the reminder, the account will be suspended. Accounts which remain suspended more than 2 weeks are subject to termination.

Accounts which are reactivated after having been suspended are subject to a AU\$25 account reactivation fee. All costs associated with dishonoured cheques will be charged to the account holder.

**Cancellation**

We reserve the right to cancel service at any time for any reason. Should we cancel service, prepaid monthly fees for service not rendered will be prorated and refunded.

Customers may cancel their accounts at the end of their billing period, or on an even month. In this case, prepaid monthly fees for service not rendered will be prorated and refunded.

Set-up fees and domain registration fees are not refundable.

**Account name changes**

There is an AU\$60 fee to change the primary domain of an account.

**Antifraud Check**

Customer purchase can be suspended for manual antifraud check for 10-20 minutes as well as it can be suspended for longer term (around 20 hours) for more serious investigation. Antifraud check occurs because of growing number of fraud transactions from persons who are not actual cardholders of the credit cards used during purchase.

**Billing policies & prices**

We reserve the right to change our policies or prices at any time. Prices are guaranteed for the period of pre-payment only and are shown in AU\$.

**Our policies**

We reserve the right to change our policies at any time for any reason. Please refer to:  
<http://www.auzzie.biz/terms/index.html>

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Revision Date: 01-January-2012

## **WEB SITE DESIGN - TERMS & CONDITIONS:**

### **Quotes:**

All quotes supplied by DebWeb Design & Creation (DebWeb) are valid for 1 month only unless stated otherwise on your quote. If the quote is not accepted by signing and returning to DebWeb with a deposit (see "Payment Terms" below) within 1 month of the date of the quote then a new quote must be obtained. DebWeb will never go above a quote unless the client makes additions after the work has been started.

### **Payment Terms:**

1. The client will be invoiced for fifty percent (50%) of the total signed quote and DebWeb requires this amount to be paid before work will commence on the website.
2. The client will be invoiced for the balance owing on completion of the work unless otherwise stated in your quote. DebWeb requires the client to pay the final amount within 7 days from the date of the invoice. Payment must be made in full before the website is put up "live" on the internet or a copy made available to the client.
3. Should DebWeb be unable to complete the website, within 30 days of the client signing the quote and paying a deposit, due to the client's inability to supply the necessary documentation, then DebWeb reserves the right to invoice the client for any work completed to date. The client agrees to pay this amount within 7 days of the invoice date.
4. Accounts that remain unpaid 14 days after the invoice due date will forfeit all free website submissions included in the quote.
5. Payments can be made by cheque, money order, direct bank deposit or credit card via PayPal.

### **Cancellations:**

1. Should the client wish to cancel his acceptance of the quote then DebWeb will invoice the client for any work completed to date. The minimum cancellation fee will be twenty five percent (25%) of the signed quote.
2. The client must advise DebWeb by telephone and in writing of the request not to proceed with work.

### **Website Content:**

1. Clients are required to ensure that the content of their website meets all the current Australian legislation regarding publications. The client shall further indemnify DebWeb in respect of any claims, costs and expenses that may arise from any material included in their site by DebWeb at the client's request.
2. DebWeb reserves the right not to include any material supplied by the client if DebWeb deems it inappropriate or offensive.

### **Supply of Information:**

Quotes assume that you will provide DebWeb with all information, either in digital or hard copy to enable DebWeb to design and complete the website.

- Hard copy to be provided on white A4 paper in clean typed 12pt/10pt text.
- Good quality brochures/flyers/A4 posters are also acceptable.
- Photos/images can be postcard to A4 size, slides 35mm up to postcard size.
- Digital document files are acceptable in the following formats: Microsoft Works, WordPad, Word, Excel, Publisher, .txt, .rtf. Others please inquire.
- Image Files are acceptable in the following formats: .gif, .jpg, .tif. Others please inquire.
- Multimedia files are acceptable in the following formats: .wav, .mp3, .mpeg, .wma, .avi, .flv. Others please inquire.

### **Permissions & Copyrights:**

1. The client will obtain all the necessary permissions and authorities in respect of the use of all copy, graphics, registered company logos, names and trademarks or any other material supplied by the client.
2. Supply of abovementioned material by the client shall be regarded as a guarantee by the client to DebWeb that all such permissions and authorities have been obtained.
3. No responsibility will be accepted by DebWeb for damages to or losses incurred by the client from the use of material for which the required permission or authority has not been obtained.
4. All original graphics designed and supplied by DebWeb, remain the property of DebWeb until the client's account has been paid in full, at which time ownership and copyright of said graphics will reside with the client.

### **Errors & Liabilities:**

1. DebWeb will use all due care to ensure sites worked on by DebWeb are free of errors.
2. DebWeb will correct any errors made by staff of DebWeb in the course of working on a client's site.
3. DebWeb does not accept any responsibility for losses or damage arising from errors within any site or if a site is not placed "live" on the Internet.

**Website Maintenance & Modifications:**

1. DebWeb will perform regular website maintenance, if requested, for a yearly or half yearly fee. (Please check current prices with DebWeb.) Maintenance will consist of no more than 2 hours per month for the term of the maintenance contract. Hours are not transferable between months and maintenance only includes working on existing material within the site.
2. Any additions to the site eg text, pages, photos, graphics, tables, etc, will be charged at an hourly rate with a minimum of one (1) hour. (Please check current prices with DebWeb.)
3. Clients requiring maintenance to their site can choose to pay Minor modifications fee if they do not wish to take up one of the half yearly or yearly options (refer to point 4.).
4. Minor modifications to your website/guestbook will be charged at \$80.00 per A4 page. If the web page is substantially modified the fee will be \$100 per A4 page. Additional pages \$100 per A4 page.

**Alterations:**

1. DebWeb will not accept any responsibility for any alterations performed by either the client or a third party which cause errors in the site. Such alterations include, but are not limited to, additions, modifications or deletions.
2. If DebWeb is required to correct any errors resulting from such alterations, the client will be charged the current hourly rate.

**Search Engine Registration - Disclaimer:**

1. Registering the client's Web Site with search engines does not by itself guarantee that all search engines will accept the client's listing or that the client's listing will appear in the first 10 listings.
2. It can take up to several months for the major search engines to index the client's Web Site. An extra fee is required in advance at the current rate of the particular Search Engine for priority placement.
3. Search Engine Registration is only one part of the client's On-line Marketing Strategy. The client's Web Site address should also be included in all client's advertising material eg. Letterheads, Business cards and Print/Radio/TV Media.
4. Having a link to the client's Web Site from as many other Web Sites as possible should also increase the chances of the client's Web Site being listed higher in various Search Engines.
5. Reregistering and changing a Web Site periodically will help to ensure Search Engines re-index the Listing.
6. Some of the more popular Search Engines charge extra for priority placement. DebWeb can arrange this at the client's request. Additional fees will need to be paid in advance at the current rate for each Search Engine.

**Internet Service Provider (ISP) Account Setup:**

The above prices do not include the client's account setup and Internet Access Plan with an ISP.

**Domain Name Registration:**

DebWeb & [Auzzie.Biz Domain Services](#) are registered Reseller Partners for domain name registration through either Enetica Pty Ltd or OpenSRS. The registration of a domain name on behalf of the client is subject to the Terms & Conditions for Domain Name Registration available at <http://www.auzzie.biz/terms/>. Payment for [Domain Name Registration](#) is to be paid at the time of the registration.

**Domain/Website Hosting:**

DebWeb is able to arrange the client's domain/website hosting for very competitive rates at [Auzzie.Biz Domain Services](#) or **LiSP Pty Ltd**. Domain/Website Hosting Services are subject to the Terms and Conditions provided by these businesses on their individual websites. Payment for Domain/Website Hosting is to be paid in advance to the provider.

**SSL Certificates:**

DebWeb is able to arrange a variety of SSL Certificates through **Auzzie.Biz Domain Services** an **Official Comodo Partner** and registered **InstantSSL Web Host Reseller**. There are SSL Certificate allocation requirements and Terms & Conditions available at <http://www.auzzie.biz/ssl-terms.html>.

Debra Morris

**DebWeb & AUZZIE.BIZ Domain Services**